



## PRESS RELEASE

APRIL 6, 2005

FR: Sgt. Gina McFarlin, Public Information Officer, Frisco Police Dept.  
Julie Floyd, Frisco Citizens Police Academy Alumni Assn. (FCPAAA)

RE: NATIONAL TELECOMMUNICATOR'S WEEK -  
For Frisco Police Department Dispatchers and 911 Operators

Frisco, Texas

Each year, the second full week of April is dedicated to the men and women who serve as public safety telecommunicators, also known as dispatchers and 911 operators. 13 people serve in this role at the Frisco Police Department, answering the phone and dispatching calls for service for the Frisco Police and Frisco Fire Departments.

The idea for this recognition was first conceived in 1981 by Patricia Anderson of the Contra Costa County, California Sheriff's Office and later became officially known through Congress as the National Public Safety Telecommunicators Week. The Association of Public Safety Communications Officials estimates the number of dispatchers at just over 200,000 in the U.S.

The dispatchers at Frisco Police Department include: Suzanne Kaletta, Supervisor, James Shaw, Merrie Hultman, Kristi Blue, Tracy Stenger, Gloria Ward, Jennifer Davis, Jean May, Debi McNulty, Lisa Clausen, Amy Hemsell, Stacey Beasley and Amy Moore. These hardworking individuals are at the center of 24 calls for service at the Frisco Police Department. Many have been instrumental in helping residents in emergency situations over the years.

The Frisco Citizens Police Academy Alumni Association will honor these personnel for their efforts during the week of April 10-16, 2005. If you would like to send a note of appreciation to the dispatchers at the Frisco Police Department, please mail your correspondence to the attention of Chief of Police Todd Renshaw, Frisco Police Department, 8750 McKinney Road, Suite 500, Frisco, Texas, 75034.